Environmental Policy Statement

Clear-flow Ltd provides liquid waste management services including drain unblocking, sewer cleaning, tank cleaning, high pressure water jetting, CCTV surveys, drain lining, drainage system installation, maintenance & repair and septic tank emptying. Clear-flow’s head office is based in Redruth, Cornwall, with operational depots based in Newton Abbot and Plymouth, Devon. The company operates over a wide geographical area mainly covering Devon and Cornwall but also the South West of England.

Clear-flow Ltd is committed to carrying out these core business activities in a responsible manner as part of a continued effort to minimise any potential environmental and health impacts. In addition to the core business activities Clear-flow Ltd are also continually assessing and making improvements to office-based working ethics to carry out administrative tasks in a more efficient and environmentally friendly manner.

To accomplish our objectives and to attain continual improvement in environmental performance we consider all relevant factors: legal requirements and governmental policies, customer and employee expectations and concerns, short and long-term benefits, costs and liabilities, and viable material and process alternatives.

1. Management System

Clear-flow Ltd achieves excellent environmental performance by identifying and controlling the impact of its activities on the environment. In order to do this effectively environmental performance must be assessed within a structured management system.

Commitment to environmental protection is demonstrated by providing sufficient resources to implement, maintain & develop an Environmental Management System (EMS). This system is built to the requirements of ISO 14001:2004, to which we have successfully achieved certification by a UKAS accredited body (SGS), with a goal of transition to ISO 14001:2015 during 2016.

There are numerous benefits of implementing an EMS:

- promoting sound environmental management will aid the prevention of environmental issues
- minimise the use of hazardous materials, energy and other natural resources
- increase focus on recycling and reuse of materials and reduce the volume of waste generated
- economic savings to the organisation and to the customer

2. Compliance with Legislation and Regulations

Clear-flow Ltd maintains a full register of legislation, which is regularly updated. This register is held electronically at the head office. All relevant legislation is communicated to all affected parties through various means such as training and procedures. On-going audits are carried out to ensure compliance.
3. Commitment to Continual Improvement

We are committed to continually improving environmental performance. Senior management have provided sufficient resources to ensure continual improvement is achieved.

This is accomplished through setting objectives and targets. Objectives are accomplished by establishing programmes to achieve and monitor effectiveness, and ultimately reach our targets. We continually review performance, and constantly aim to improve the EMS.

In April 2011 Clear-flow Ltd’s head office relocated to a state of the art, BREEAM excellent, environmental centre – ensuring we are at the forefront of technological advancement in the industry.

4. Involvement and Communication

Clear-flow Ltd identifies itself as an environmental leader within its field, and provides two-way consultation with customers and other interested parties. Allowing the EMS to become integral to our organisation’s business will enable us to provide consistency and focus throughout all activities.

Clear-flow is actively promoting the participation in achieving its aims throughout the organisation. We will communicate our commitment by promoting environmental responsibility among our employees.

This is done by:

- Providing training and support to enable employees to implement this policy
- Inform suppliers and associates of our environmental policy, and encourage them to adopt effective environmental management practices
- Continually involving all affected parties in the setting and attaining of our environmental targets
- Communicating the results of our environmental performance to all interested parties

Clear-flow carries out an annual review of its Environmental Policy, and will also review this policy upon the introduction of new processes, procedures, legislation, or any other contributing factors that may affect our environmental considerations.

5. Monitoring Aspects & Impacts

As part of a structured EMS, Clear-flow Ltd reviews all of its activities and investigates all of the impacts that these aspects have (or can have the potential to have) and impact on the environment. Based on this, Clear-flow investigates ways in which these environmental impacts can be reduced or eliminated.

This includes assessing all forms of land, water and air pollution and nuisance due to odour and noise, and seeking to continually improve in such areas.

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<tr>
<th>Signed:</th>
<th>James Hustler</th>
<th>Date:</th>
<th>01/01/2016</th>
<th>Last Reviewed:</th>
<th>01/02/2016</th>
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<td>Name:</td>
<td>James Hustler</td>
<td>Position:</td>
<td>Managing Director</td>
<td>Next Review:</td>
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