

# Risk Assessment

## Coronavirus (COVID-19)

### A. Scope

Assessment of workplace risks due to the pandemic of the Coronavirus (COVID-19) to all of Clear-flow's employees to ensure they are kept safe whilst working in varying environments, workplaces and contact with other third parties.

### B. Document Issue History

Version	Date	Comments	Author	Approved By
<u>6</u>	06/01/2021	Review and update to include mandatory face coverings	SC	LT

### C. Associated Documents

Reference	Title
HSS4CON178	Coronavirus (COVID-19) - Employee, Site & Depot Safety Process

### D. References

Reference	Title
NHS Website	<a href="#">Coronavirus (COVID-19)</a>
GOV.UK	<a href="#">Coronavirus (COVID-19): UK government response</a>
GOV.UK	<a href="#">Working Safely during COVID-19 in offices and contact centres</a>

RISKS RATING METHOD (Likelihood x Severity):		Severity (S) →	First Aid Injury	Lost Time Injury/Illness	>3 Day Injury/Illness	Major Injury/Illness	Fatality/Disabling Injury						
			1	2	3	4	5						
		Likelihood (L) ↓											
		Almost certain	5	10	15	20	25						
		Fairly Likely	4	8	12	16	20						
		Likely	3	6	9	12	15						
		Unlikely	2	4	6	8	10						
		Very Unlikely	1	2	3	4	5						
Activity/Task	Hazard	Risk	Persons Affected	Lkh	Sv	Risk	Remedial Action	Lkh	Sv	Risk	Responsibility by date	Complete	
<b>INFORMATION</b>													
1.	Education and advice	Lack of awareness (symptoms, self-isolation etc.)	Contracting and spreading COVID-19	All employees / Third parties	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Information from NHS, GOV.UK and Public Health England. BBC news.</li> <li>Safety alerts, Safety Briefings and general email updates.</li> <li>Noticeboard information including symptoms.</li> <li>Posters and advice in welfare facilities.</li> <li>Additional alcohol sanitiser supplied for visitors and employees. Wash rooms with hot water at depots.</li> <li>Operatives to keep up to date with current affairs, BBC radio news, news on television when at home.</li> </ul>												
2.	Depot Signage	Maintaining social distancing	Contracting and spreading COVID-19,	All employees / Third parties	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Shaun Campbell / Robert Eustis / Steve Larkins	04/06/2020
Control	<ul style="list-style-type: none"> <li>Liaise with suppliers for appropriate signage (2m social distance for floors, one way signs, no entry signs, hand wash sign).</li> <li>Look at one way system for depots.</li> <li>Signs to ensure limited employees in buildings for changing rooms and clocking in.</li> </ul>												
3.	COVID-19 risk assessment on website & GOV sign	Lack of commitment to employees & contracts	Contracting and spreading COVID-19,	All employees / Third parties	2	3	MED 6	Upload risk assessment to website. Put up new Government sign.	1	3	LOW 3	Shaun Campbell / Ops Managers	04/06/2020
Control	<ul style="list-style-type: none"> <li>Risk assessment displayed on our website.</li> <li>Depots display Government "Staying COVID-19 Secure in 2020" sign to show commitment.</li> </ul>												

Activity/Task		Hazard	Risk	Persons Affected	Lkh	Sv	Risk	Remedial Action	Lkh	Sv	Risk	Responsibility by date	Complete
4.	<b>Personal responsibility during pandemic</b>	Lack of personal commitment & duty of care	Contracting and spreading COVID-19,	All employees	3	3	<b>MED</b> 9	Monitor and maintain current controls	2	3	<b>MED</b> 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>All employees to take personal responsibility and have a duty of care to themselves and others under Health and Safety Legislation.</li> <li>Maintain social distancing at all times and where possible.</li> <li>Follow company guidance with regards to ongoing protective measures at your depot.</li> <li>Maintain personal hygiene and ensure personal hygiene when using vehicles and going between vehicles.</li> <li>Use any sanitisers at work sites when signing in and out.</li> <li>Wear PPE E.g. Surgical mask as instructed and through own personal risk assessment (Dynamic risk assess).</li> </ul>												
<b>EMPLOYEES AT WORK</b>													
5.	<b>Employee with underlying conditions, elderly workers</b>	Weak immune system, age	Contracting and spreading COVID-19	All employees	3	3	<b>MED</b> 9	Monitor and maintain current controls	2	3	<b>MED</b> 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Provision of employee to work at home where appropriate and through management approval.</li> <li>Work at home due to "Shielding" letter from GP or hospital.</li> </ul>												
6.	<b>Home Workers</b>	Loss of social contact	Wellbeing, anxiety, mental health	Home worker	2	3	<b>MED</b> 6	Monitor and maintain current controls	1	3	<b>LOW</b> 3	Managers	Ongoing monitoring
Control	<ul style="list-style-type: none"> <li>Managers check on welfare by phone, email, Team meetings etc.</li> <li>Home workers use Teams and have contact with office employees also via telephone and conference calls where applicable.</li> </ul>												
7.	<b>Handling paperwork</b>	Handling paper work from operatives & deliveries	Contracting and spreading COVID-19, stomach upset from sewage contact	Office employees	2	3	<b>MED</b> 6	Monitor and maintain current controls	1	3	<b>LOW</b> 3	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Maintain current hygiene levels as before as with regards to working in the sewage industry – Wash hands before eating, wipe down desk where paperwork has been lying.</li> </ul>												
8.	<b>Money (cash) from customers</b>	Contaminated money	Contracting and spreading COVID-19	All employees	2	3	<b>MED</b> 6	Monitor and maintain current controls	1	3	<b>LOW</b> 3	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Use card payment machine as much as possible.</li> <li>Gloves to be worn when handling money or ensure hands are sanitised fully after handling money.</li> </ul>												

Activity/Task	Hazard	Risk	Persons Affected	Lkh	Sv	Risk	Remedial Action	Lkh	Sv	Risk	Responsibility by date	Complete	
9.	Office worker contact with operative	Office worker and operative contact	Contracting and spreading COVID-19	All employees	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Where possible stop close contact between operatives and office employees.</li> <li>Reduce operatives coming into the office environment.</li> <li>Leave paperwork out and/or use of operative Diary app and/or email and text job information etc. where possible.</li> </ul>												
10.	Office worker contact with operative	Office worker and operative contact	Contracting and spreading COVID-19	All employees	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Operative to talk through office windows as they provide a natural barrier.</li> <li>Operative to stay on the screen barrier side when taking to Operations or office staff.</li> </ul>												
11.	General employee engagement and adhering to new and ever developing policies	Anger at staff and individuals	Stress	Operatives, office staff	2	3	MED 6	Monitor and maintain current controls	1	3	LOW 3	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Communication is clear between all parties.</li> <li>Operatives to feedback ideas to help and overcome new situations rather than argue or display angry behaviour.</li> </ul>												
12.	Waiting for job details when at depot	Contact with employees	Contracting and spreading COVID-19, stomach upset from sewage contact	Office employees	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Operatives to wait in vehicles for further job taskings to minimise contact with other employees.</li> </ul>												
13.	Employee travel between St Day and Liverton depots	Spreading COVID-19	Contracting and spreading COVID-19	All employees	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Limit interactions/visits between depots to reduce the risk of the whole company being affected operationally.</li> </ul>												

Activity/Task	Hazard	Risk	Persons Affected	Lkh	Sv	Risk	Remedial Action	Lkh	Sv	Risk	Responsibility by date	Complete
14. Remote workers	Visiting depot and employee contact	Contracting and spreading COVID-19	All employees	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Operatives who have specified vans (such as CHS) – reduce visits to the depot by remote working from home.</li> <li>Supplies put in lower lockup so remote workers can limit their contact with office staff and entering depots.</li> </ul>											
15. Office worker contact in an office environment	Office contact between department and where applicable floors	Contracting and spreading COVID-19	All employees	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Minimise contact between St Day ground floor and 1st floor employees (phone instead of meeting face to face).</li> <li>Use of Microsoft Teams to share documents and information.</li> </ul>											
16. Vending machine	Regular, continual visit by external company	Contracting and spreading COVID-19,	All employees	3	3	MED 9	Contact vendor for moving of machine & restart deliveries/stocking	2	3	MED 6	Robert Eustis	18/05/2020
Control	<ul style="list-style-type: none"> <li>Vending machine now moved to different location for ease of use and social distancing (was closed &amp; no deliveries allowed at initial lockdown period).</li> </ul>											
17. Work breaks in depots	Employees congregating in numbers	Contracting and spreading COVID-19	All employees	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Employees encouraged to take breaks at different times.</li> <li>Avoidance of multiple employees in the same place, for example such as employees /operatives sat in mess rooms all together.</li> <li>Employees sit apart (2m) as per Government/NHS guidance if in the canteen/rest room area.</li> <li>Use of other areas, outside picnic bench, own cars etc.</li> </ul>											
<b>MEETINGS</b>												
18. Meetings, internal & external	Interaction between groups, unknown employees etc.	Contracting and spreading COVID-19	All employees / third parties	2	3	MED 6	Monitor and maintain current controls	1	3	LOW 3	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Stop all non-essential internal and external meetings, (example WW JVAT contract meeting has been cancelled, the CFL HSS meeting will be cancelled).</li> <li>Use of Teams, webcam, virtual meetings can be used as much as possible.</li> <li>Use of Zoom if customer requests due to no Team availability.</li> <li>Meeting held with minimum employees, windows opened, hand sanitiser available.</li> <li>Meeting held outside (Weather permissible) with social distancing.</li> <li>Inductions only held for a maximum of 4 new employees to maintain social distancing (2m). Hand sanitisers and face coverings supplied at induction stage.</li> </ul>											

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<b>EQUALITY IN THE WORKPLACE</b>													
19.	Workplace working	Discrimination	Stress, anxiety	All employees	2	3	MED 6	Monitor and maintain current controls	1	3	LOW 3	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>CFL mindful of employees needs of different groups and individuals.</li> </ul>												
<b>EMPLOYEE NOT FEELING WELL</b>													
20.	Infected employee	Spreading COVID-19	Reducing workforce	All employees	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Employee to not return to work and self-isolate, follow NHS guidance and phone office to report infection.</li> <li>Clear-flow to investigate who employee worked with, vehicle used etc.</li> <li>Deep clean of area if required including vehicle cab.</li> <li>Employee to notify through the "NHS Test and Trace" system.</li> </ul>												
21.	Outbreak of COVID-19 at a depot	Minimised workforce	Loss of business	All employees	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Deep clean of area.</li> <li>Utilisation of alternative depot Operations Department.</li> <li>Use of approved subcontractors.</li> <li>Business continuity plan put into action.</li> </ul>												
<b>DELIVERIES</b>													
22.	Deliveries to depot	Contact with infected delivery driver	Contracting and spreading COVID-19	All employees	2	3	MED 6	Monitor and maintain current controls	1	3	LOW 3	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Restricted access to all depots.</li> <li>Signs on door to ensure deliveries do not walk through offices and other areas. Deliveries restricted from entering operations departments.</li> <li>No contact made between delivery driver and employee (Post office only ask for name and do not get an employee to sign).</li> <li>Garage chain in place for social distancing and also safety.</li> </ul>												

Activity/Task	Hazard	Risk	Persons Affected	Lkh	Sv	Risk	Remedial Action	Lkh	Sv	Risk	Responsibility by date	Complete
23. Frequency of deliveries	Frequent deliveries by multiple drivers	Contracting and spreading COVID-19	All employees	2	3	MED 6	Monitor and maintain current controls	1	3	LOW 3	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Bulk buying of stores etc. to reduce amount of deliveries to depots.</li> <li>Reduce personal deliveries.</li> </ul>											
<b>TRAINING</b>												
24. Essential Training	Out of date training certificate	Litigation due to accident and no training of employee	Employee	2	3	MED 6	Monitor and maintain current controls	1	3	LOW 3	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Essential training to continual such as confined space and manual handling, provisions in place by training provider (Hand sanitiser etc.).</li> <li>Ongoing review of training providers.</li> <li>Use of alternative training such as online courses.</li> <li>Separate risk assessment for training conducted.</li> </ul>											
<b>PERSONAL HYGIENE &amp; CLEANING</b>												
25. Cleansing hands	Contaminated hard surfaces	Contracting and spreading COVID-19	Employees / third parties	2	3	MED 6	Monitor and maintain current controls	1	3	LOW 3	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>'Hands free' hand sanitising machines placed at all depots on entrance and exit locations.</li> </ul>											
26. Cleaning vehicles with wipes, white roll etc.	Contaminated wipes	Ill health from touching other people's waste	All employees	2	3	MED 6	Monitor and maintain current controls	1	3	LOW 3	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Place use wipes, white roll etc. in allocated general waste bin outside at depot, bin has lid and will prevent waste from blowing away.</li> <li>Bins collected on regular basis and have ample capacity.</li> </ul>											
27. Office and depot cleanliness	Contaminated hard surfaces	Contracting and spreading COVID-19	All employees / Third parties	2	3	MED 6	Monitor and maintain current controls	1	3	LOW 3	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Rota in place to increased cleaning with particular reference to hard surfaces within each depot (recorded on a daily cleaning log).</li> <li>Hand sanitiser freely available along with office cleaning disinfectant for employees who wish to disinfect their work area as an additional measure from the regular cleaning.</li> <li>Limiting of high touch items or additional cleaning (E.g. clock in machine), supply of alcohol sanitiser at location of high touch items.</li> <li>Internal and external hand sanitising stations.</li> </ul>											

Activity/Task	Hazard	Risk	Persons Affected	Lkh	Sv	Risk	Remedial Action	Lkh	Sv	Risk	Responsibility by date	Complete
28. Information	Contaminated hard surfaces	Contracting and spreading COVID-19	Employees, third parties	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Signage in toilet areas.</li> <li>Information supplied to all employees on correct hygiene processes.</li> </ul>											
29. Clocking in	Contact with skin	Contracting and spreading COVID-19, stomach upset from sewage contact	All employees	2	3	MED 6	Monitor and maintain current controls	1	3	LOW 3	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Maintain current hygiene levels as before as with regards to working in the sewage industry. Additional hand cleansing as required. Follow NHS guidance.</li> <li>Clock in machine cleaned or machine removed and times text into managers.</li> </ul>											
<b>FACE COVERINGS</b>												
30. Use of face coverings	Respirable airborne particles	Contracting and spreading COVID-19	Employees, third parties	2	3	MED 6	Monitor and maintain current controls	1	3	LOW 3	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Mandatory face covers to be worn in all depot yards and buildings.</li> <li>Mandatory face covers to be worn in all vehicles with 2 employees.</li> <li>Mandatory face covers to be worn when office staff leave their desk space.</li> <li>Mandatory face covering signs at depot locations.</li> </ul>											
<b>SOCIAL DISTANCING</b>												
31. Social distancing - Operatives	Employees not taking the 2m seriously	Contracting and spreading COVID-19,	All employees	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Information to employees where applicable (safety alerts, general information updates via work phone).</li> <li>Monitoring on site.</li> <li>Increased signage.</li> </ul>											
32. Social distancing – Office staff	Employees not taking the 2m seriously	Contracting and spreading COVID-19,	All employees	3	3	MED 9	Supply additional welfare	2	3	MED 6	Cornwall / Liverton depots	24/03/2020
Control	<ul style="list-style-type: none"> <li>St Day desks now moved to aid distancing.</li> <li>Office staff (where applicable) now asked to work from home.</li> <li>New larger modular building at Liverton Depot</li> </ul>											



Activity/Task	Hazard	Risk	Persons Affected	Lkh	Sv	Risk	Remedial Action	Lkh	Sv	Risk	Responsibility by date	Complete
33. Social distancing – Office staff	Sharing of toilet facilities	Contracting and spreading COVID-19,	All employees	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>St Day Operations department to only use downstairs toilet, 1<sup>st</sup> floor to only use their 1<sup>st</sup> floor toilet. No cross sharing of facilities.</li> </ul>											
34. Operatives sharing canteen with Operations and garage	High volume of uncontrolled contact	Contracting and spreading COVID-19,	All employees	3	3	MED 9	Old Liverton portacabin to move to St day for operatives use	2	3	MED 6	Robert Eustis	Complete
Control	<ul style="list-style-type: none"> <li>St Day now acquired old Liverton portacabin for operatives (separate from main building).</li> </ul>											
35. Access to canteen area	Contamination in canteen area	Contracting and spreading COVID-19,	All employees	3	3	MED 9	Change lock	2	3	MED 6	David Moreland	23/03/2020
Control	<ul style="list-style-type: none"> <li>Canteen area to be locked to prevent unauthorised access.</li> <li>Escape route if a fire is via the canteen to hallway door with use of thumb screw.</li> </ul>											
36. Larger Portacabin for Liverton	Social distancing for al Ops employees	Contracting and spreading COVID-19,	All employees	2	3	MED 6	Look at new portacabin and size to enable social distancing. Look at builder for base etc.	1	3	LOW 3	Luke Turner	29/07/2020
Control	<ul style="list-style-type: none"> <li>Procurement of a larger Modular building so office social distancing can be maintained and for future expansion.</li> </ul>											
37. Operative on site for night shift and using sleeper cab	Contaminated vehicle cab	Contracting and spreading COVID-19,	All employees	3	3	MED 9	Change night shift process	2	3	MED 6	Robert Eustis	23/03/2020
Control	<ul style="list-style-type: none"> <li>Night shift to be on-call from home location.</li> </ul>											

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<b>OPERATIONAL ACTIVITIES and PPE</b>													
38.	Jetting, sewer cleaning	Sewage droplets created from jetting	Contracting and spreading COVID-19,	Employee	2	3	MED 6	Contact South West Water Health and Safety for updates and related water utilities information	1	3	LOW 3	Shaun Campbell	24/03/2020
Control	<ul style="list-style-type: none"> <li>From the "UK Water Industry Research" (UKWIR) a briefing document on risks posed to the water industry by the newly emergent 2019 novel Coronavirus (2019-nCoV) has been produced, good hygiene practice for working in contact with sewage would be sufficiently protective to minimise any potential for exposure to the virus</li> <li>As per NHS, Government guidance – personal hygiene is priority.</li> <li>Using the hierarchy of control - RPE (Tornado Pro-caps) shall be the last resort and will not be used at present.</li> </ul>												
39.	Tankering	Sewage	Contracting and spreading COVID-19,	All employees	2	3	MED 6	Contact South West Water Health and Safety for updates and related water utilities information	1	3	LOW 3	Shaun Campbell	24/03/2020
Control	<ul style="list-style-type: none"> <li>From the "UK Water Industry Research" (UKWIR) a briefing document on risks posed to the water industry by the newly emergent 2019 novel Coronavirus (2019-nCoV) has been produced, good hygiene practice for working in contact with sewage would be sufficiently protective to minimise any potential for exposure to the virus.</li> </ul>												
40.	Driving (vehicle use)	Contaminated touch points	Contracting and spreading COVID-19 from touching face	All employees	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Vehicle cleaned prior to, and after use (See TRA4CON001-How to clean a vehicle cab (Inc. support vehicles).</li> <li>Good hand hygiene.</li> <li>Gloves worn for cleaning.</li> </ul>												
41.	Driving (social distancing)	Respiratory droplets from infected employee	Contracting and spreading COVID-19	All employees	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Maximum 2 employees per vehicle, where possible only one.</li> <li>Same 2 employees to work together to keep consistency.</li> <li>Employees to verbally confirm they have no symptoms or been in contact with anyone with symptoms with the previous 2 weeks.</li> <li>Surgical masks available if required (See HSS4CON158-Wearing of Surgical Face Mask Risk Assessment).</li> <li>Good personal hand hygiene.</li> <li>Vehicle windows open whilst travelling and when vehicle stationary.</li> <li>Route planned for minimal time in vehicle.</li> </ul>												
42.	Fit testing employees	Moisture from the wearer's breath collected inside the hood	Contracting and spreading COVID-19,	Employee and fit tester	3	3	MED 9	Monitor and maintain current controls	2	3	MED 6	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>Only if absolutely necessary shall fit testing be carried out.</li> <li>Fit tester and person being tested to follow stringent process as per the HSE guidance "Fit testing face masks to avoid transmission: coronavirus (COVID-19)".</li> <li>FFP3 masks in limited supply and prioritised for NHS workers.</li> </ul>												

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43. Confined space	Social distancing	Contracting and spreading COVID-19,	All employees	2	3	MED 6	Monitor and maintain current controls	1	3	LOW 3	Monitor and maintain current controls	Monitor and maintain current controls
Control	<ul style="list-style-type: none"> <li>• Confined space operative to face away from top man , this should be standard process as wire connected to rear of confined space operative forcing him to face in opposite direction.</li> <li>• Personal awareness between topman and confined space operative.</li> </ul>											